

# INVESTORS COMPLAINTS DATA IN COMPLIANCE WITH SEBI CIRCULAR SEBI/HO/CFD/DCR2/P/CIR/2021/0661 DATED NOVEMBER 23, 2021

## A. Category Wise Investor Complaint Data

# 1. Initial Public Offer/Follow on Public Offer including Offer for Sale: Main Board

Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

#### 2. Rights Issue:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	2	2	Nil
2.	2022	Nil	21*	21*	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

@The relevant period has not been completed

• Includes two complaints dated 21.06.2022 and 24.06.2022 of Mr. Dinesh Gupta on the same subject matter.

## 3. Qualified Institutional Placements (QIP):

## Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

#### 4. Preferential Issue:

## Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

#### 5. Initial Public Offer/ Follow on Public Offer including Offer For Sale: SME

Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

#### 6. Buyback of Securities:

#### SN **Received From** Pending as Received Resolved Total Pending Average at the end **During the During the** pending complaints Resolution of last particular particular **During the** >1 month time^\ month month month\* particular (in days) month # 1. Directly from Nil Nil Nil Nil Nil Not Applicable Investors 2. SEBI (SCORES) Nil Nil Nil Nil Nil Not Applicable 3. Stock Exchanges Nil Nil Nil Nil Nil Not Applicable (if relevant) 4. Nil Nil Nil Nil Nil Not Applicable Other Sources (if any) **Grand Total** Nil Nil Nil Nil Nil Not Applicable

## Data for month ending September 2023 is as follows:

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

## 7. Delisting:

Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

#### 8. Substantial Acquisition of Shares and Takeovers:

## Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

## 9. Private Placement of Non-Convertible Securities

# Data for month ending September 2023 is as follows:

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

# 10. Public Issue of Non-Convertible Redeemable Preference Shares (NCRPS)

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

## Data for month ending September 2023 is as follows:

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

# **11. Public Issue of Debt Securities**

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Investors						
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Not Applicable
	(if relevant)						
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
(	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

Data for month ending September 2023 is as follows:

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	Nil	Nil	Nil
2.	2022	Nil	Nil	Nil	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

# B. Consolidated Investor Complaint Data

SN	Received From	Pending as at the end of last month	Received During the particular month	Resolved During the particular month*	Total pending During the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Not Applicable
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Not Applicable
3.	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Not Applicable
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Not Applicable
	Grand Total	Nil	Nil	Nil	Nil	Nil	Not Applicable

# Data for month ending September 2023 is as follows:

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	May, 2023	Nil	Nil	Nil	Nil
2.	June, 2023	Nil	Nil	Nil	Nil
3.	July, 2023	Nil	Nil	Nil	Nil
4.	August, 2023	Nil	Nil	Nil	Nil
5.	September,2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	Nil	2	2	Nil
2.	2022	Nil	21*	21*	Nil
3.	2023	Nil	@	@	@
4.	2024	@	@	@	@
5.	2025	@	@	@	@
Gr	and Total	-	-	-	-

@The relevant period has not been completed

\*Includes two complaints dated 21.06.2022 and 24.06.2022 of Mr. Dinesh Gupta on the same subject matter.